

# **Boarding Deposits** **&** **Cancellation Policy**

## **Deposits & Cancellation Policy – Overnight Stays:**

When reserving an overnight stay for your pet, we require a deposit equal to one overnight visit. If a reservation is not cancelled in the required timeframe, you are subject to full payment of your pet's reserved stay. We require at least 1 week notice for cancellation of Holiday Overnights and 48 hour notice for Non-Holiday Overnight stays. Deposits are non-refundable, but will be credited to your account for a future visit and can be used for any service.

## **Payment Terms:**

We accept cash, check, Visa, MasterCard and Discover. *Invoices are required to be paid in full when picking up your pet.* If it is more convenient or if someone else\* will be picking up your pet, you can pre-pay for your pet's visit with us.

**\*\*If another person will be picking up your pet, please give us their full name and ask them to bring identification with them. We will not release pets to others without parental permission and valid I.D.**